

Frequently Asked Questions

1. Who can participate in the promotion?

This promotion is open to all POSB/DBS customers who do not have a salary crediting arrangement linked to any POSB/DBS single/joint account between 1 January to 30 June 2025.

2. Are joint accounts eligible for the promotion?

Yes, joint accounts are eligible for the promotion. However, each joint account will receive only one Cash Reward, regardless of the number of joint account holders.

3. What happens if I register more than once?

You will receive only one cash reward, even if you register multiple times.

4. Can I register for the promotion if I do not have a POSB/DBS Account?

Yes, you can register for the promotion and open a POSB/DBS Account afterwards.

5. How do I switch my Salary Crediting to a DBS/POSB Account?

The bank will not be able to effect the change on your behalf. You may write to your company's HR department using the template provided on the [Promotion Page](#).

6. My HR department has requested the bank and branch codes. How do I find them?

You can refer to the guide [here](#) to find the bank and branch codes

7. When will the cash reward be credited?

Eligible customers will receive the cash reward within 2 months after the 3rd consecutive month of salary crediting. You may refer to the schedule below:

Salary Crediting Period	Receive Reward by end of
July – September 2025	November 2025
August – October 2025	December 2025
September – November 2025	January 2026
October – December 2025	February 2026
November 2025 – January 2026	March 2026
December 2025 – February 2026	April 2026